

Updates to the Criteria To Reside (C2R) Functionality in ppm+

Reason to Reside (R2R) is being updated to **Criteria to Reside (C2R)** in line with **national guidance**. This includes **changes to the wording** displayed within the **eForm**, the **PPM+ columns' headings**, and associated **hover text**.

The **Discharge Pathway** options and associated **Primary reason patient is unable to be discharged/transferred options** have been updated to reflect new **national terminology** and **discharge pathways**. This affects the listed **Expected Discharge Destinations**:

- Care Home
- Domestic Home
- Hospice
- Hotel
- Rehabilitation
- Other Places

Examples of updated **Primary reason patient is unable to be discharged/transferred** include:

- Awaiting referral to the Transfer of Care Hub
- Awaiting rehabilitation or recovery services
- Awaiting transport services
- Ongoing safeguarding concerns
- Patient/family/carer concerns regarding discharge readiness

Users can now amend the **date** and **time** recorded within the **Repatriation section** where required, provided the amended **date** and **time** are **not in the future**. This will allow users to **correct information entered in error** while maintaining the **accuracy** of **repatriation records**.

The screenshot shows a section of the eForm titled 'Repatriation'. It contains two main sections: 'Has the patient been referred?' and 'Has the referral been accepted?'. Each section has a 'No' button and a 'Yes' button. Below each 'Yes' button are two input fields: 'Date of referral' and 'Time of referral' for the first section, and 'Date of acceptance' and 'Time of acceptance' for the second section. The 'Date of referral' and 'Date of acceptance' fields are highlighted with red boxes and contain the date '17/08/2026'. The 'Time of referral' and 'Time of acceptance' fields are also highlighted with red boxes and contain the time '16:36'. There are small icons (a calendar and a clock) next to the date and time fields respectively.

When the updated eForm is opened, existing data will automatically populate any unchanged fields. If a field or option has been amended as part of the update, users may need to review and re-enter information for those specific elements. Existing Criteria to Reside columns are not expected to become blank as part of the update.

Scan this QR code to view
the Criteria To Reside
(C2R) User Guide



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